



AI is the fastest-spreading force in human history

outpacing electricity

the personal computer

and even the internet itself!



Zendesk's AI Agent Plans to Replace 80% of Support Staff

- Zendesk announced an AI that can handle 80% of support tickets alone. The other 20%? A "co-pilot" will help the remaining humans not cry.
- **Why it matters:** Customer service is about to become 80% robots pretending to care and 20% humans pretending they're not obsolete.

Bank of England Discovers AI Stocks Might Be Fake Money

- The Bank of England just warned that AI stocks are giving **dot-com bubble vibes** and markets could crater if everyone realizes ChatGPT can't actually do your taxes.

OpenAI and Anthropic Start Legal Defense Funds (Uh Oh)

- AI labs are literally stashing cash for "multibillion-dollar copyright lawsuits." Nothing says "we definitely didn't steal your data" like *preemptively saving for legal settlements*.

AgentKit: Canva for Building Your AI Replacement

- OpenAI launched **AgentKit** - a drag-and-drop builder for AI agents. It's like WordPress, but for automating yourself out of a job.
- **Why it matters:** They just democratized building AI agents. Your manager's 14-year-old nephew can now "disrupt" your entire department. ([source](#))

Senator Asks: "Did AI Write This Court Order?"

- A U.S. senator is investigating whether federal judges used AI to write rulings that had to be withdrawn for **naming the wrong defendants**.

Amazon Fires 14,000 Middle Managers, Blames "Bureaucracy"

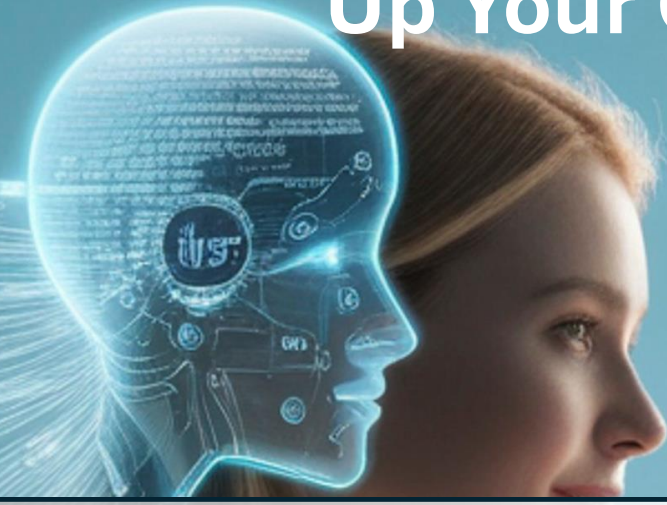
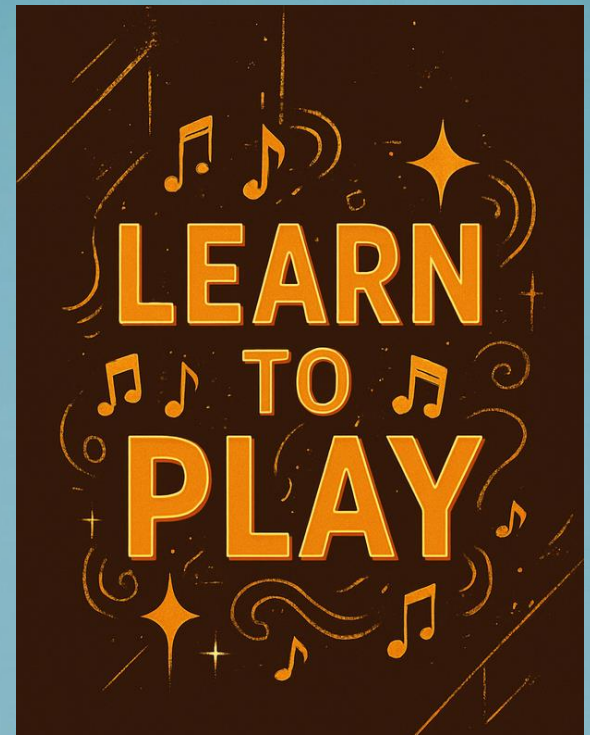
- Amazon's cutting **14,000 corporate jobs** to become "more agile."
Translation: ChatGPT can write status reports cheaper than humans.

A white humanoid robot is seated on a blue plastic chair, viewed from the side. The robot is holding a laptop on its lap and has its hands on the keyboard. It is positioned in front of a large window that looks out onto a city skyline with various skyscrapers. The scene is brightly lit, suggesting daytime. The robot has a sleek, white, featureless face and visible mechanical joints at the neck, shoulders, and knees.

Is AI going to take my job?

You can't out-compute a computer — focus on what it can't do.

Up Your Game in the World of AI

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1. AI as Tutor
 2. Multi-Modal Prompting
 3. Off-Loading Human Reasoning
 4. “Vibe” Code it!
 5. Blank page to tools

6. AI in the Loop
7. Frameworks First
8. Orchestrate don't Organize
9. Disrupt, Don't Bolt

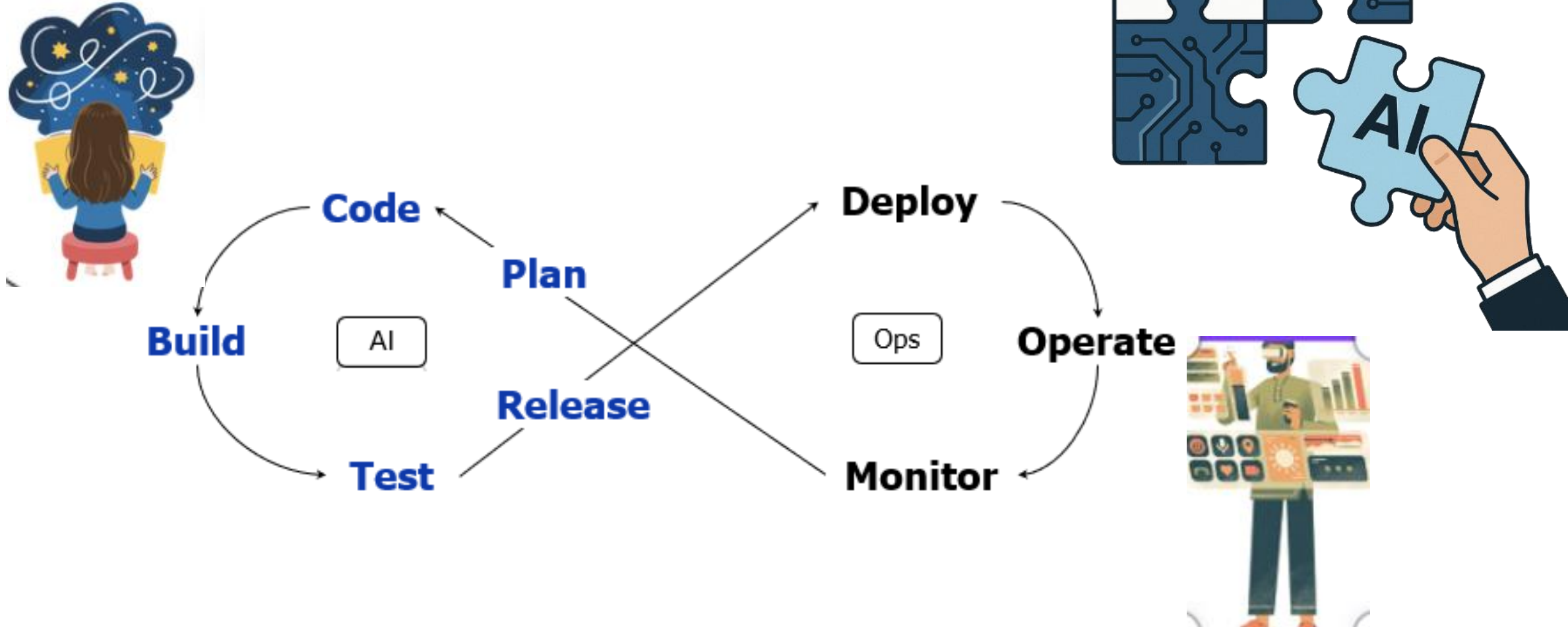
10. Eat Your Own Dog Food!

Future Workforce



This Year (JA, AI+ Design Thinking & Agents)

Huge Transition



In our case the puzzle pieces are alive! If the AI sees something it hasn't seen ***before*** it can make a catastrophic decision!

WHAT
IF ...





Human Again!

Today's Schedule



Business Acumen

Chanda Monroe-Williams

Beyond Agile: Building Human-AI Teams for Continuous Delivery and Innovation

Dave Davis

AI Literacy for Project Stakeholders: Enhancing Acumen

Andy Burns

The Human Advantage: Strategy, Tactics, and Leadership in AI-Powered PM

Kris Jones

From Noise to Notes: Using MS Copilot + Power Apps to Rock Your Product Requirements



Ways of Working

Dave Hatter

Privacy and Security Risks of Generative AI in Project Management

Sam Drauschak

Avoiding Automation Overload: Where AI Belongs—and Where It Doesn't

Haidir Bin Hamid

The Augmented Office: Integrating AI Wearables into Your Business Workflow

Elizabeth LaForce and Lisa Shivers

Project Managing Through the Cyberstorm, a Healthcare case study



Power Skills

Dan Eslinger

Wired for Change: Engage the Mind for AI Journey

Darshika Patel

Strategic Connection: Turning Conversations into Career Capital

Steven Jones

Leveraging Generative AI for Enhanced Project Efficiency

Eric Frayer

How to Ethically Manage AI

11:50-1:00 Lunch & Networking

3:00-4:00 Closing keynote with Ashima Sharma "Thriving in an AI-Augmented Project World"

Appendix

Kat - Insert final PMI slide here

10 to 1 Advantage

100 to 1 + Conventional Support

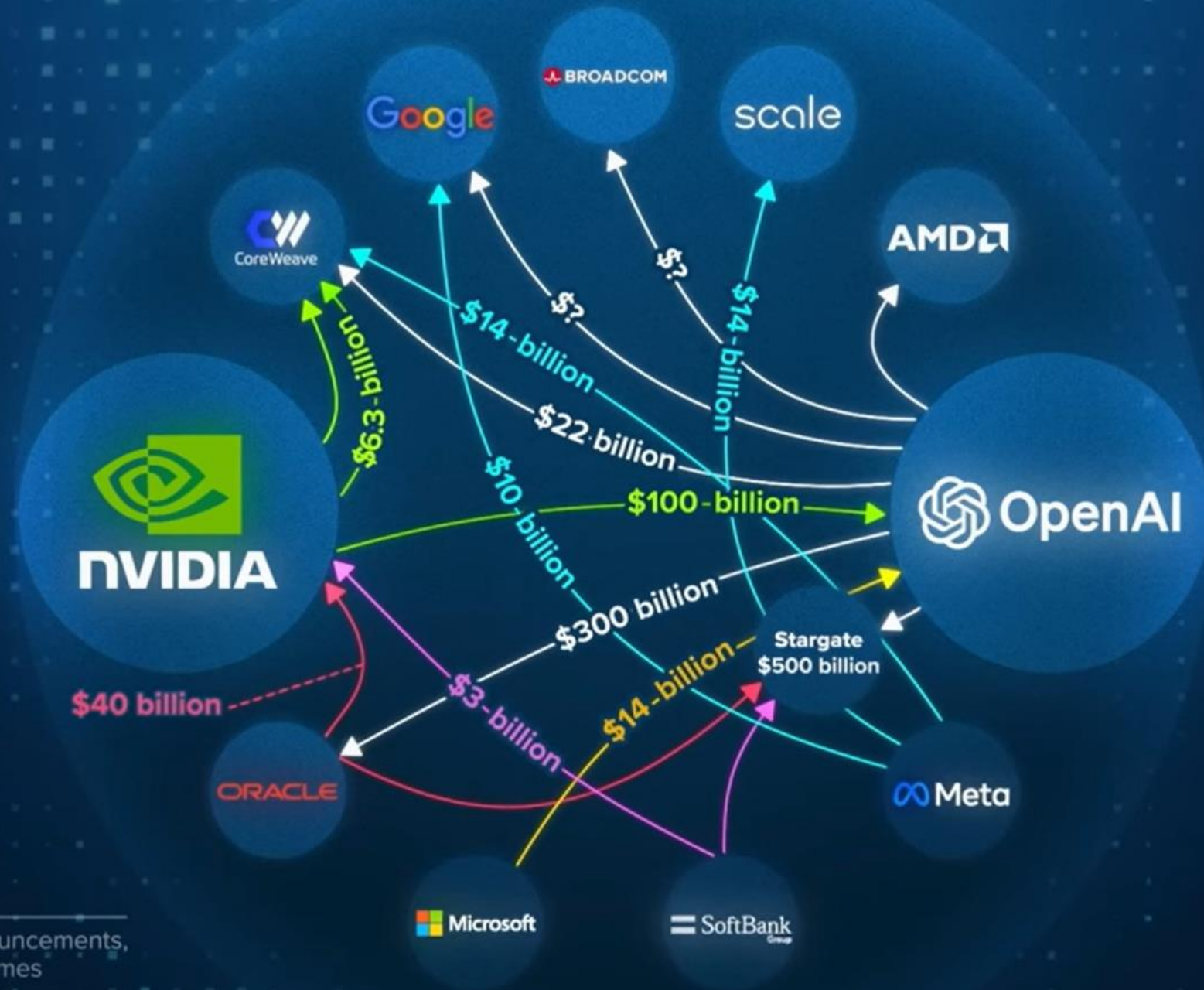


At some point someone is going to master this! Whoever, controls the next medium, controls the world.

John story!!!

This Year (JA, AI+ Design Thinking & Agents)





Source: Company announcements,
NBC News, Financial Times
Deal list is not exhaustive

THE HILL

Experts are worried about an AI bubble in the stock market

...17 times the size of the dot-com frenzy...

CBS